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NOTICE

The Administrator of the Colorado Fair Debt Collection Practices Act and the Colorado Collection Agency Board will meet on Friday, November 4, 2011 at 9:00 a.m. in room 243 of the State Services Building, 1525 Sherman Street, Denver, CO 80203. All visitors must register at the 7th floor reception area and will be escorted to the meeting room.

AGENDA

9:00 a.m. Public Session

Approve minutes of September 16, 2011 Collection Agency Board public meeting

Approve record of September 16, 2011 Collection Agency Board executive session (or in executive session)

Election of officers (chairman, vice-chairman, secretary)

9:30 a.m. Rickenbacker Group, Inc. dba Rickenbacker Collection Services – hearing to consider client non-remittance claims against the surety bond of this formerly-licensed collection agency

Updates by staff:

- Revenue summary for FY12
- Recent legal and administrative actions
- Consumer complaint summary for FY12

Other business - consumers, collection agencies, and the public may address the Administrator and the Board

Confirm dates for next Board meeting

Adjourn